

# RENT STABILIZATION PROGRAM

## Apartment Rent Ordinance

The Apartment Rent Ordinance (ARO) may be found in San José Municipal Code (SJMC) Chapter 17.23, Parts 1-9. The ARO covers most rental apartments built before September 7, 1979, limits rent increases to 5% once every 12 months, and allows Landlords to receive a fair return. All ARO properties must post a City-approved notice indicating that the ARO applies to the units contained within the property. This notice must be posted in a conspicuous location within each building that has one or more ARO unit. (SJMC Section 17.23.050)

### ORDINANCE OVERVIEW

Covered Buildings Include (SJMC Section 17.23.167 (A)):	Not Covered Buildings Include: (SJMC Section 17.23.167(B))
<ul style="list-style-type: none"> <li>▪ Apartments, with three or more units, built or rented on or before September 7, 1979</li> <li>▪ Units with rent that is fully or partially paid for by a government subsidy (including Section 8), where the unit was built or rented on or before September 7, 1979</li> <li>▪ Guesthouses</li> </ul>	<ul style="list-style-type: none"> <li>▪ Units built after September 7, 1979</li> <li>▪ Duplexes</li> <li>▪ Single-family Condominiums</li> <li>▪ Townhouses</li> <li>▪ Permitted granny/in-law units</li> <li>▪ Single-family homes</li> </ul>

The above is not a complete list of ARO covered and uncovered units. To see if your building is covered under the ARO, look up your property address in the online system at [www.sanjoseca.gov/rent](http://www.sanjoseca.gov/rent). If you have any questions, call the Rent Stabilization Program at 408-975-4480.

### KNOW YOUR RIGHTS

The actual amount paid by the Tenant at the commencement of tenancy is the “Initial Rent Rate.” Rent can be increased **ONLY** for the following reasons:

**1. Annual Allowable Rent Increase**

A 5% annual increase is allowed under the ARO. A Landlord may increase rent only once every 12 months provided that the Tenant is given a written notice in accordance with Civil Code Section 827. (SJMC Section 17.23.310)

**2. Vacancy Decontrol**

When a unit covered by the ARO is vacated as a result of a Tenant voluntarily leaving or a just cause eviction, the Landlord may set the new rent for a new Tenant at her/his discretion. (SJMC Section 17.23.300(A))

**3. Fair Return Process**

The City may authorize a special rent adjustment if the Landlord demonstrates that their current year net operating income was lower than their base year net operating income. (SJMC Section 17.23.320(A))

**4. Specified Capital Improvement**

The City may authorize specific capital improvements cost to be pass through to Tenants. A list of these improvements can be found in Appendix B of the Regulations. The improvement must have been completed within the 12 months prior to the petition being filed. (SJMC Section 17.23.320(B))

**5. One-time Payments for New Additional Housing Services**

A Tenant may file a petition with their Landlord for a one-time payment or increase in security deposit for providing a new service or a service that was expressly prohibited by a written rental agreement. (SJMC Section 17.23.320(C))

**6. Voucher Holders (Section 8):** Tenants with vouchers are covered by the ARO. However, rent increases are determined by program guidelines. (SJMC Section 17.23.310(D))

The ARO allows the Landlord to collect certain fees. The charges must be listed as a separate line item and are not rent:

Fees Allowed	Fees Not Allowed
<ul style="list-style-type: none"> <li>▪ <b>Replacement fees for key or security card:</b> Maximum charge is actual cost of replacement plus \$10. (SJMC Section 17.23.315(B)(1))</li> <li>▪ <b>Bounced check service fees:</b> Fee must comply with California Civil Code Section 1719(a)(1). (SJMC Section 17.23.315(B)(2))</li> <li>▪ <b>Late payment of rent fees:</b> No more than 5% of monthly rent. (SJMC Section 17.23.315(B)(3))</li> <li>▪ <b>Application screening fees:</b> Fee must comply with California Civil Code Section 1950.6(b). (SJMC Section 17.23.315(B)(4))</li> </ul>	<ul style="list-style-type: none"> <li>▪ Additional rent increase for Tenant's dependent child, foster child, spouse, domestic partner, parent, or minor in Tenant's care</li> <li>▪ Other monthly charges such as storage and/or pet rent</li> </ul>

## PETITION PROCESS

Landlords and Tenants may submit a petition to the Rent Stabilization Program office on the following grounds:

### Tenant (SJMC Section 17.23.350(A))

- **Improper Rent Increase or Improper Pass Through of a Charge**  
To allege a rent increase in violation of the ARO or to contest a fee or charge as an unauthorized or excessive pass-through.
- **Housing Service Reductions or Housing Code Violations**  
To request a reduction in Rent based on a reduction of Housing Services or a violation of the City's Housing Code.
- **Violation of ARO**  
To allege any other violation of the ARO.

### Landlord (SJMC Section 17.23.350(B))

- **Fair Return**  
To request a rent increase in excess of the annual general increase to obtain a fair return.
- **Specified Capital Improvements**  
To request the ability to pass-through portion of the cost of a Specified Capital Improvement that is listed in Appendix B of the Regulations.

### Joint Petition (SJMC Section 17.23.350(C))

*Where a written lease expressly prohibits a desired service that is not considered a Basic Service Level as defined by the ARO Regulation Section 7.03.1, Tenants may file a petition together with their Landlord requesting certain new or additional housing services. The Landlord may request either a one-time fee, an increase in security deposit, or an increase in rent, depending on the type of new or additional Housing Service being requested. Below is a list of new or additional housing services and the corresponding fee:*

#### Requesting New or Additional Housing Services

- **Payment of a one-time fee:** Not to exceed 5% of the monthly rent or increased security deposit, in accordance with Civil Code Section 1950.5.(ARO Regulations Section 10.01)
- **Increase rent up to 5% for Additional Tenant:** Increase does not apply where additional tenant is the Tenant's spouse, domestic partner, parent, dependent or foster child or minor child in Tenant's care. Such increases will terminate when additional occupant leaves. (ARO Regulations Section 10.02)
- **Parking space fee:** Fee cannot exceed \$50 a month. (ARO Regulations Section 10.03)

*Please note that this document is intended for informational purposes only, not legal advice. The fact sheet may be incomplete as it is a brief summary of the ARO. Please visit our website at [www.sanjoseca.gov/rent](http://www.sanjoseca.gov/rent) for the most up to date fact sheet and complete details of the ARO.*



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