

FAQ

Is the Apartment furnished?

Our seasonal apartments (Club Commons, Holiday House, Snow Eagle, and Heatherbed) are fully furnished. Beds, couches, etc... are provided.

What do I need to bring?

You will need to bring your own sheets, comforter, pillow, kitchen utensils, dishes etc.

Is there maintenance on site?

Yes, Monday through Friday from 8 to 4:30 we have people on site to replace light bulbs, fix disposals, sinks, clogs, smoke detector batteries, etc. After hours we have an emergency line for emergencies. Building managers are also on site and on call for lockouts, etc.

Utilities, are they included?

Yes

Is cable and internet included?

You will need to set up your own cable and internet when you arrive.

Is there a bus close?

All our locations are on the bus line if not multiple bus lines. You do not need to bring a car.

When paying deposit, admin fee, and parking can all be made in one money order or cashier's check?

Yes, you can always pay rent ahead of time as well.

Do you accept personal Checks?

Yes we do, but we do NOT accept personal checks for your initial deposit payment. Deposits need to be in the form of Cash, Money order, or Cashier Check. After you pay your deposit. personal check will be accepted.

If I arrive outside business hours do I have to find other accommodation?

Yes you do. We do not leave keys or leave units open until Move-in Orientation is 100% complete for security and safety reasons. Move-in appointments take about 15 minutes in the Housing Office. No Nights, no Weekends. Monday through Friday from 8AM to 4:30PM we are open for move-in appointments. Book yours today.

How do I make sure to get my whole deposit back?

At move-in you will be given a move-in inspection form. You can list any and all damages within 10 days of move in to help ensure you will get all your money back when you leave.

I'm only here for 3 months do I still have to pay for 5 months?

Yes, 5 months is a minimum requirement to live here.

Does my deposit count for last month's rent?

No! Please pay as normal. Deposits are returned once you are vacated and usually take up to 30 days.

Can I stay for summer, even if I'm not Ski Co?

Yes, if you are in good standing then you are welcome to renew your lease for the summer and will be given first option to stay and choose from available rooms and roommates.

When is the soonest I can move in for winter?

Nov 1st However if you need to move in sooner please contact the Housing Office right away to see about the possibility of early move-in.

When is the latest I can stay for winter?

April 30th, after April 30th you will need to have signed another 5 month minimum lease obligation to stay for summer.

Is there security on site?

Cameras have been installed at most locations for your safety.

Renters insurance, should I get it?

Yes, we do not cover any of your belongings in the event of disaster.

Can I get mail there?

Fed Ex and UPS come every day to all locations however there is no United States postal mail drop off. In order to receive any postal mail you must set up a local PO Box when you arrive and is around \$40 per season.

Can I send my stuff before I get there?

No. Please do not send items prior to your arrival. If you need to ship items please time them around your move-in so they get here when you are already here to manage them. The housing office does not have storage, nor do we accept responsibility for resident packages.

Are Pet Allowed?

Only at Heatherbed and Sopris View Apartments are pets allowed and only once given approval. Please see the pet section in your lease.

Is there resident parking?

Yes, it is available for a \$150 fee per season. However you do NOT need a car here. Bus routes are near every property, some locations are walking distance to everything, and parking is very limited in Aspen and Snowmass. It is recommended you do NOT bring a car. Parking is first come first serve. Aspen residential parking fills fast, however in Snowmass there is plenty of resident parking.

Is there laundry facilities on site?

Yes. Loads are approx. \$1.50 per load. Laundry is available at all seasonal locations.